

Digital Mental Health

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Areas of work for implementation at Scale



Digital system
assessment



Service
transformation

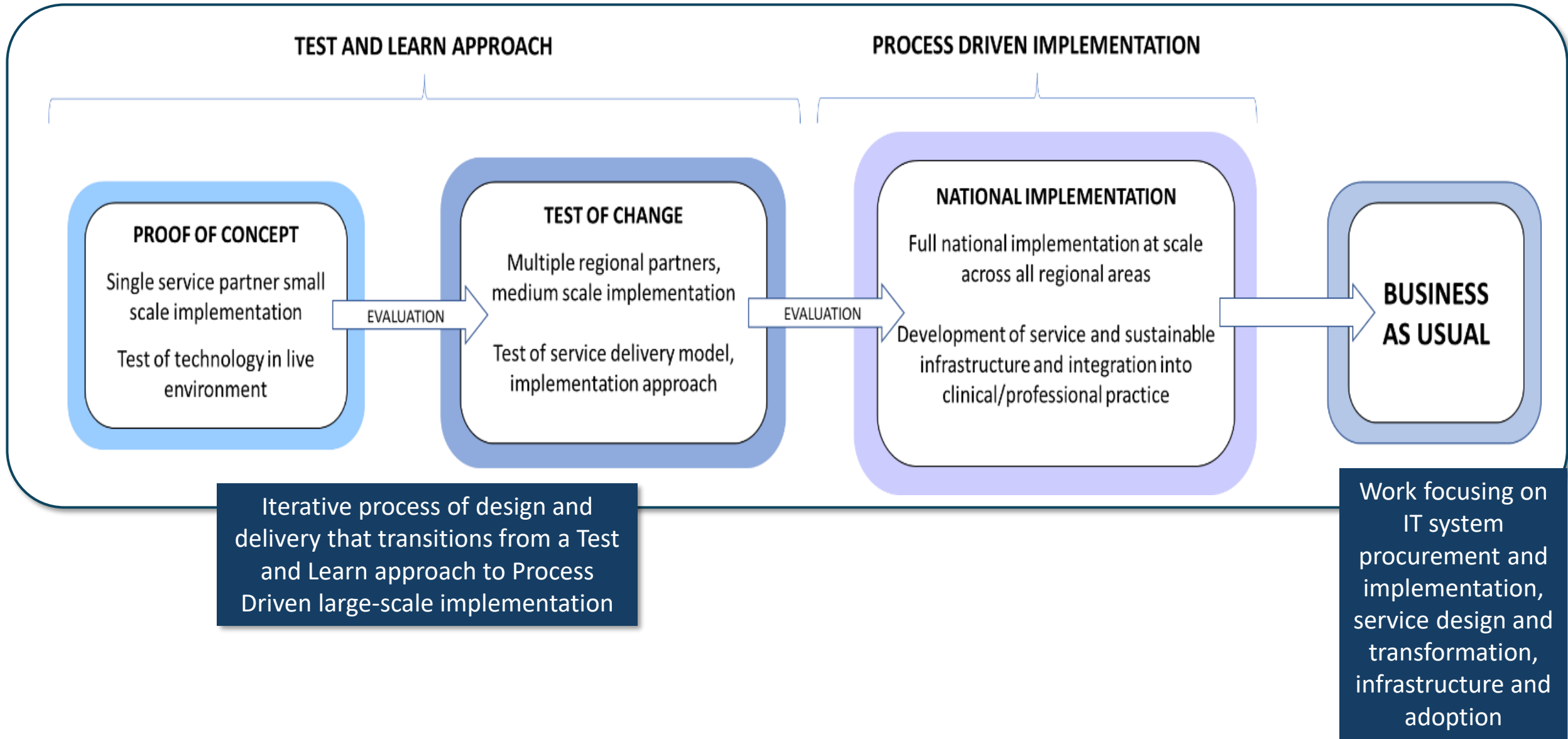


infrastructure



adoption

Consistency of Implementation



Test and Learn Approach



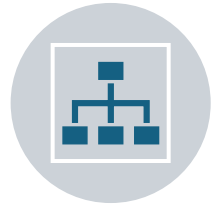
Testing
technology



Service
pathways/processes



Improvement
methodology



Programme
Management
(including risk
management)



Information
Governance



Staff Training



Identify barriers



Rapid evaluation
gathering



Proof of concept
to large scale test
of change

Standardised Implementation Approach



IT
implementation



Change
management



Workforce
training



Service
development
& delivery



Identify
sustainability
requirements

Working closely with locally identified delivery partners to support a standardised approach that can be replicated.

Cultural Change



Increase
acceptance



Increase
understanding



Address negative
perceptions

Achieved by engagement, promotion, marketing and educate

Sustainable Infrastructure



Transition to
BAU



Strategic
development



Contract and IT
management



Operational
management

Long-term sustainability



Challenges and Mitigation

Challenges	Mitigations
<p>Resistance. Concerns about adequacy of technology and support.</p> <p>Increase workload.</p> <p>Changes to user/clinician relationship</p>	<p>Understand barriers at early stages.</p> <p>Support by evidence, engagement, knowledge and peer support.</p>
<p>Pressure and Capacity</p>	<p>National mandate with local engagement to show value.</p> <p>Understanding evidence and working with clinical/care leaders.</p>
<p>Service design and redesign to integrate takes time/effort.</p> <p>Input required at national & local level</p>	<p>Collaborative working.</p> <p>Learning from best practice</p>
<p>Inconsistencies of delivery across local and regional areas.</p> <p>Difference in approaches to IG/IT security.</p>	<p>Integration across policy development and national programmes.</p> <p>Partnerships with regional areas.</p> <p>Experience with local systems.</p> <p>National approach to facilitate</p>

Challenges	Mitigations
Hardware	Support local areas to get appropriate hardware. Training on use
Digital Inclusion	Embed into programme Offering choice to use
Funding	Evidence to support value and impact Long term funds incorporated into business case.
Staff. Recruitment and retention of staff.	Upskilling programmes. Appropriate governance structure, that subject matters expertise can feed into.

Enablers

Clear vision

Continued focus on outcomes

Local implementation supported by national and local expertise.

Programme Management

Strong leadership

Peer recommendation supported by good evidence

Planning approach

National procurement

Continuous data collection

User engagement – clinical and user

Partnerships and working collaboratively

Project and IT readiness

Link with other programmes



Thank you

